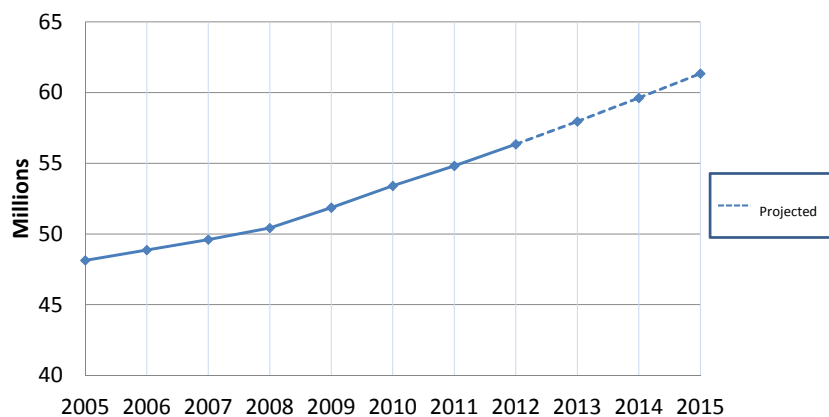


Three Years of Social Security Budget Cuts Have Taken a Toll

Number of Americans Receiving Social Security is Growing

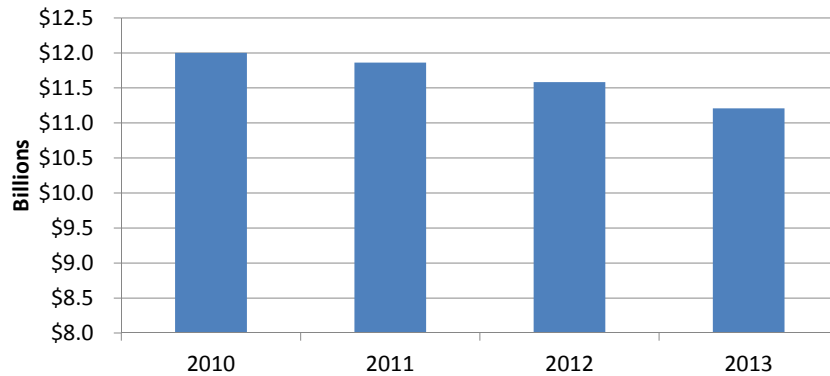


Source: Social Security 2012 Trustees Report

April 25, 2013

Social Security's Budget is Smaller Now Than It Was 3 Years Ago

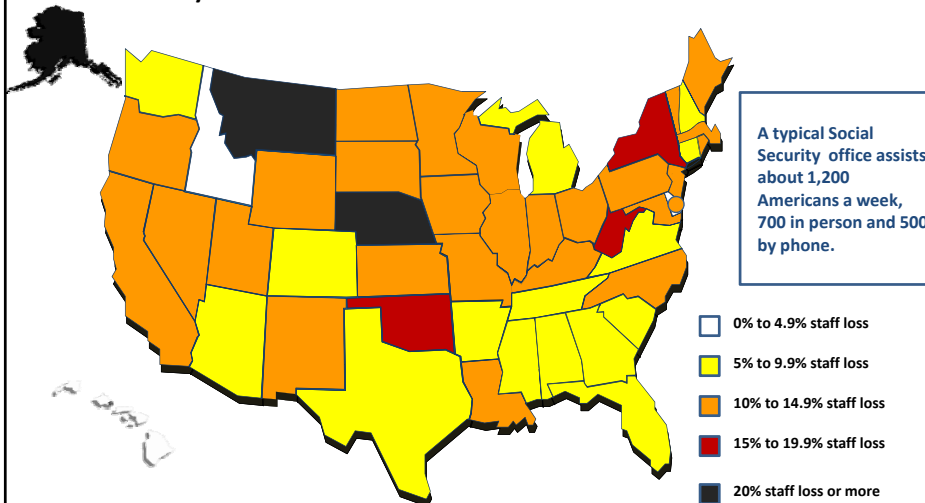
Social Security's Total Budget for Administrative Expenses (2010-2013)



Source: Social Security Administration

April 25, 2013

Budget Cuts Have Reduced Staffing at SSA Field Offices By More than 10% Nationwide since 2010

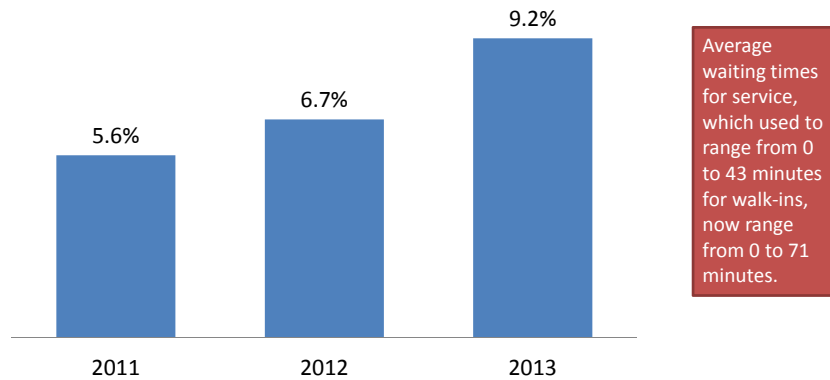


Source: Social Security Administration data (HRODS)

April 25, 2013

Visitor Caseloads Have Increased, and So Have Waiting Times for Service

Percentage Increase in Social Security Office Visitors Per SSA Employee, 2011-2013

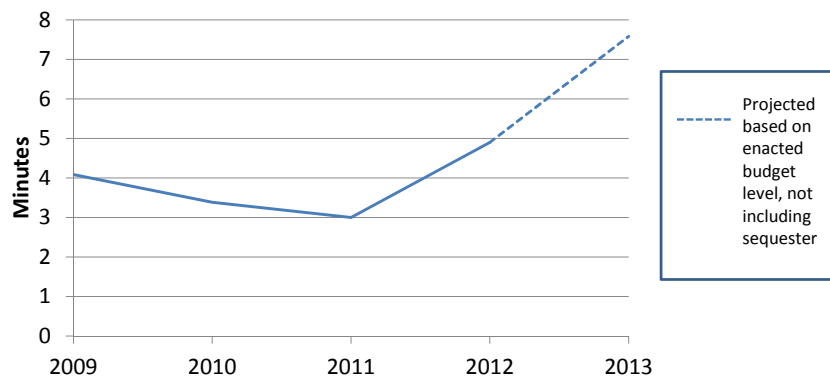


Source: Social Security Administration administrative data

April 25, 2013

Americans Must Wait Twice As Long for Phone Help

Average Time on Hold For SSA 800-Number Callers



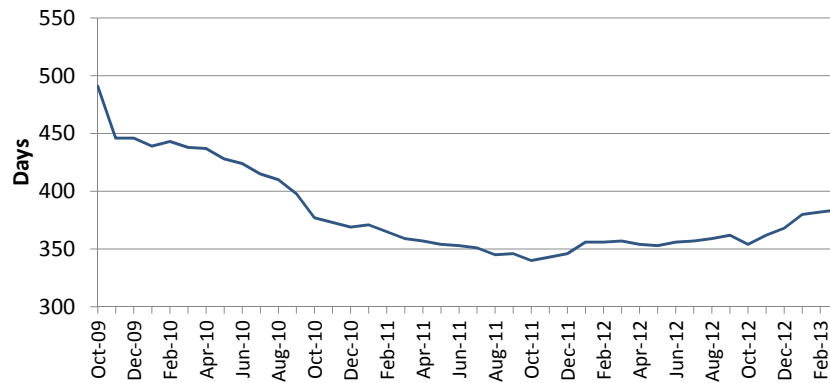
Source: Social Security Performance and Accountability Report

April 25, 2013

Disability Wait Times Again on the Rise

Improvements Gained From Additional Investments are Being Lost

Average Waiting Time for Social Security Appeals Hearing, FY 2010-February 2013

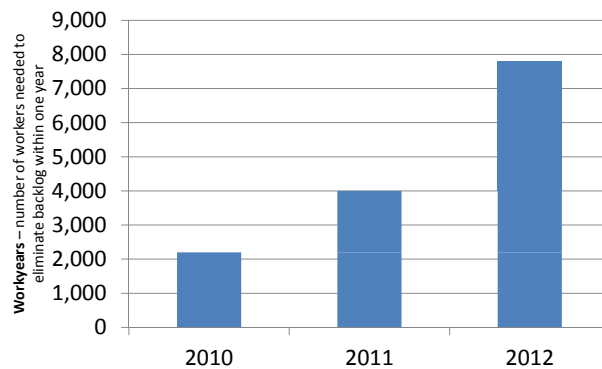


Source: Social Security Administration

April 25, 2013

Backlog of Unprocessed Work is Growing

Amount of un-done work to ensure current Social Security recipients receive timely, accurate payments



Source: Social Security Administration Justification of Estimates for Appropriations Committees, 2010-2013

Examples of backlogged work:

- Address changes
- Payment information changes
- Recoupment of overpayments
- Payment of underpayments
- Application of work incentives for disabled beneficiaries
- Background checks on "representative payees," who receive benefits on behalf of mentally disabled and other vulnerable beneficiaries

April 25, 2013

Reduced Funding for Case Reviews Cost Taxpayers Billions

- The 2011 Budget Control Act provided increased funding for SSA to conduct additional case reviews that are proven to reduce waste, fraud and abuse.
- Because the additional funding support was blocked in 2012 and 2013, taxpayers will lose between \$2.4 and \$3.6 billion that could have been saved.

April 25, 2013